

# HOUSE POLICY FOR THE RESPONSIBLE SERVICE OF ALCOHOL

We recognise that it is against the law to serve any patron to intoxication.

We recognise that it is against the law to serve or supply liquor to a customer under the age of eighteen (18) years.

We recognise that it is against the law to allow intoxicated, disruptive or violent behaviour to occur on the premises.

We seek to ensure that no harm comes to patrons as a result of our service of alcohol.

## **THE FOLLOWING POLICIES AND PROCEDURES HAVE BEEN ADOPTED TO ENSURE THE RESPONSIBLE SERVICE OF ALCOHOL**

- A range of drinks are offered on the premises and these include non-alcoholic alternatives
- We supply tea and coffee as an alternative to alcohol.
- Non-alcoholic beverages are priced effectively and actively promoted.
- Ice water is available on a complimentary basis.
- We do not seek to encourage rapid or excessive consumption of alcohol through pricing mechanisms.
- We do not serve shots in our venue.
- We will not serve double nips of liqueurs or spirits.
- Low and Zero alcohol beer is stocked, priced effectively and promoted.
- Staff are trained and empowered to enforce this house policy and offer a range of alternative options to patrons they feel are becoming intoxicated.
- Staff will contact the supervisor and alert them to their impending state of intoxication.
- The Board of Directors, Management and Supervisors will not place staff in positions where they may be forced to contravene this policy.
- The Board of Directors, Management and Supervisors will not place staff in positions where they may come to harm as a result of a patron's violent, quarrelsome or intoxicated behaviour.